

Québec Resorts and Country Inns Gift Card User Agreement

Gift Card User Agreement. This agreement (the “agreement”) is entered into between Québec Resorts and Country Inns (the “gift card issuer”) and you. It describes the terms and conditions governing the use of the Québec Resorts and Country Inns gift card (the “gift card”). By purchasing and using the gift card, you agree to accept the terms and conditions of this agreement, which are subject to change at any time without notice.

Gift Card. The gift card is a stored value card. It cannot be reloaded with additional funds. The gift card can be used exclusively at all Québec Resorts and Country Inns member establishments in exchange for accommodations, dining, packages and most activities offered by the member establishment. For information on the services and activities the gift card covers, contact the appropriate member establishment directly.

Québec Resorts and Country Inns Member Establishments. The list of Québec Resorts and Country Inns member establishments is updated every year on April 1. Some establishments may be removed from the Québec Resorts and Country Inns group and others may be added on the 1st day of April each year. For the current list of member establishments and to obtain the Québec Resorts and Country Inns guide for the year in progress, visit our website at www.resortsquebec.com or call 1 800 861-4024.

Gift Card Value. When the gift card is purchased, the available balance will be the activated value. The initial available balance will be reduced each time the gift card is used, and the residual value will appear on your invoice. The balance is neither refundable nor redeemable for credit or cash. On the date the gift card expires or once the balance equals zero, the card will no longer be valid and any transaction on it will not be approved.

Transactions Exceeding the Gift Card Value. For transaction amounts exceeding the gift card's available balance, you can combine the use of the gift card with another form of payment accepted by the establishment where the gift card is being used.

Balance inquiries. To inquire about the amount balance available on the gift card, call 1 877 311-9111 or visit our website at www.resortsquebec.com.

Gift Card Use Expiration. The gift card has an expiry date that is encrypted in the card. This date is three (3) years after the date on which the gift card is purchased. The gift card is no longer valid or usable once the balance reaches zero, or at the latest, after the expiry date. If you obtained your gift card from an entity other than Québec Resorts and Country Inns, it is important that you inquire about the gift card's expiry date. To find out the expiry date of your gift card, call 1 877 311-9111 or visit our website at www.resortsquebec.com.

Lost or Stolen Gift Cards. If the gift card is lost or stolen, you can request a replacement gift card, on condition that you provide the original receipt for the gift card purchase and the number of the lost or stolen gift card. A replacement gift card will be activated in the amount of the available balance of the gift card at the time it is being replaced. A \$5.00 service fee plus applicable taxes will be charged to issue the replacement gift card. This amount will be seized electronically from the available balance of the gift card. The request for a replacement gift card may be denied if the personnel reviewing the request determine, at their entire and sole discretion, that the issuance of a replacement gift card involves suspicious or fraudulent activity or unacceptable risk. Under no circumstances is Québec Resorts and Country Inns liable for the fraudulent use of a lost or stolen gift card. Québec Resorts and Country Inns reserves the right to void and nullify the validity of a card used and/or acquired fraudulently.

Termination of the Program. Québec Resorts and Country Inns reserves the right to terminate the Québec Resorts and Country Inns gift card program at any time, in which case, it will notify the cardholders through its website of the program's termination and of the terms respecting the use and refund of any available balances on the gift cards.